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“A community hub provides a central access point for a range of needed health and social services, along with cultural, recreational and green spaces to nourish community life. A community hub can be a school, a neighbourhood centre, an early learning centre, a library, an elderly person centre, a community health centre an old government building, a place of worship or another public space. Whether virtual or located in a physical building, whether located in a high-density urban neighbourhood or an isolated rural community, each hub is a unique as the community it serves and is defined by local needs, services and resources.” – *excerpt from Community hubs in Ontario: A strategic framework and action plan.*

- **Addresses the social determinants of health**
- **Involves the community in governance, setting priorities, program delivery and evaluation**
- **Integrates partnerships that improve access to services, enable a larger impact on health and wellbeing, and maximize infrastructure**
- **Builds on community strengths and increases capacity**
- **Is flexible and responsive to the changing needs of the community**
- **Is self-sustaining**



Langs Main Centre
1145 Concession Road
Cambridge, Ontario
N3H 4L5
P: 519.653.1470
F: 519.653.1285

Youth and Teen
581-E Langs Drive
Cambridge, Ontario
N3H 2N4
P: 519.653.1263
F: 519.653.1289

Regional Coordination Centre
6-150 Pinebush Road
Cambridge, Ontario
N1R 8J8
P: 519.947.1000
F: 519.621.8188

Grow Community Centre
1 Groh Avenue
Cambridge, Ontario
N3C 1Y6
P: 519.248.4769
F: 519.260.1470

North Dumfries CHC Satellite
2958 Greenfield Road
P.O. Box 1143
Ayr, Ontario
NOB 1E0
P: 519.632.1229
F: 519.632.1253

FUNDING PARTNERS



Growing a Community Hub





THE HUB@1145 CAMBRIDGE

LANGS VISION

BUILDING A HUB MODEL

Langs is a neighbourhood-based organization that began as a community development project over 35 years ago. The vision of the founding members was to increase access to a variety of services in the Langs community which is consistent with the community hub model. The organization is governed by a volunteer board of directors and serves a population with high social and economic needs with barriers to access. Today, the organization provides a wide range of social, recreational and health services for all ages.



Groundbreaking, Oct 2010



LANGS CORE SERVICES

- Community Health Centres – Langs and North Dumfries Satellite
- Community Services - Early Years, Youth & Teen and Resource Centre
- Diabetes Education Program
- Waterloo-Wellington Regional Coordination Centre
- Grow Community Centre
- Health Link Lead for Cambridge and North Dumfries
- Cambridge Connectivity Table Lead
- Transfer Payment Agency for Midwifery Practices



EVOLUTION OF THE HUB@1145

2007

Langs purchased 3.2 acres of land

2008-2010

Lyle S. Hallman Foundation and Ontario Trillium Foundation funds start up

2010

Application to FEDDEV approved to build new facility (\$4.9 million)

2010

City of Cambridge invests to co-locate the William E Pautler Seniors Centre in the Hub (\$3 million)

OCT 2010

Groundbreaking at 1145 Concession rd. Cambridge

SEPT 2011

The Hub@1145 opens!

COMMUNITY ENGAGEMENT PROCESS

Consistent with the organization's vision, mission and principles and the organization's community development approach, Langs undertook a unique planning process to engage the community it serves in decisions about the Community Hub. The community process entailed:

60
Organizations were contacted about opportunities for partnership in the new facility

35
Expressions of interest submitted

5
Planning Sessions were held

72
Stakeholders participated in decision making

LED TO CO-LOCATION IN NEW FACILITY IN THE FALL OF 2011



UNIQUE BUILDING FEATURES

The **58,000 sq ft** building includes shared reception services on **2 floors**, lots of natural light in addition to:

- full size gymnasium
- walking track
- living wall
- courtyard
- green lounge
- community kitchen
- offices and exam rooms



shared meeting rooms

BUILDING PARTNERSHIPS



20
Co-located organizations at the Hub

"I love being on site with Langs – the building is beautiful, accessible and our office is professional."

"I appreciate that there are many services in this building. I am able to connect with other staff in an informal way and it makes my organization more visible too."

6 Allied Health Services at the Hub



7
Hub tools created



27
Partners provide services at the Hub

80% of onsite partners feel that Langs has supported their organization to fulfill its mission and vision.



28 Services for seniors
28 Services for adults
20 Services for youth

"As a result of the partnership with Langs our organization is better able to reach clients/participants/parents in the Preston Community."

Top 5 words cited by Community Partners to describe their partnership experience:

Supportive • Helpful • Accommodating • Collaborative • Genuine

NORTH DUMFRIES

AN INNOVATIVE RURAL HUB

Langs partnered with the Township in 2010 to create a multipurpose community complex. The Langs Community Health Centre Satellite is located in this unique facility, which includes a walking track, banquet hall, ice surface, program rooms and Township offices.

